



Oak House Veterinary Centre



Covid-19 Repeat Prescriptions & Anti-Parasite Treatments

At this stage of Lock Down we are able to prescribe anti parasitics as well as our normal repeat prescriptions.

Repeat Medicines

At present there are no problems with supply of medicines from our wholesalers and we are getting normal daily deliveries.

We are asking that clients give us **at least 3 working days notice** so as to give us more time to process all prescription requests, generally we are still prescribing monthly doses of treatment to stop stocks being depleted by panic buying/stock piling.

However if you are in a special needs or isolation category please contact us to discuss if we can supply you more.

We are recommending clients have at least 14 days treatment in stock, in case they need to go into isolation, so please order your repeat prescriptions earlier before you have nearly run out.

If you are due a **repeat medicine check** we will be able to carry this out with a video or phone consultation as necessary.

Please contact us if you normally have a **written prescription** for your medicines, as there are some changes with their issuing.



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Flea, Tick & Wormers

During the lock down it is important that our pets are protected from the external and internal parasites where possible.

This is especially important as we approach Spring and Flea and Tick activity increases.

Our **Pet Health Club scheme is still operational** and your regular supply of Advocate, Nexgard Spectra, Droncit & Profender can be ordered as normal.

All non Pet Health Club orders will be dealt with as well.

If possible please give us an updated weight for your pet or let us know if it's weight may have changed since our last measurement.

Ordering Medicines

Please order your medicines ideally on-line via email oakhousewebsite@outlook.com or by ringing the surgery 0115 9667920.

Your prescriptions will be available for collection from Mapperley Plains or if you have trouble collecting from the surgery please contact us by e email oakhousewebsite@outlook.com or by ringing the surgery 0115 9667920.

To minimise risk to you & our staff please follow our strict closed door policy at Mapperley when you come to collect your prescriptions, instructions are posted on the door.

Payments will be taken by card over the phone.

All policies are constantly under review & we will keep you updated by website and via Facebook.